

Helena Hess Recognized for Excellence

October, 2010

Helena Hess, Senior Account Representative at our 1702 North 2nd St. Clinton branch, was the recipient of the Clapper Award for Excellence in Customer Service from the Clinton Area Chamber of Commerce. Helena was nominated by two separate individuals, which the chamber says is the only time two separate nominations have come in for the same recipient.

Helena has been a part of our organization for 9 years.

“I have worked with the public for years and have learned so much from the public,” Hess said.

In her spare time Helena and her husband Bill Hess are heavily involved with River Cities Aquatics, a year-round swim team. She is the treasurer and entry chair for the group and Bill is the head coach.