

Save time, save clutter,
save a tree! Switch to
e-Statements today.

BETTENDORF 1710 Grant St • 563-355-0152

MONDAY - FRIDAY	SATURDAY
LOBBY 9AM - 5:30PM	LOBBY 9AM - 12PM
DRIVE UP 7AM - 6PM	DRIVE UP 9AM - 12PM

CLINTON 1116 South 14th St • 563-243-6320

MONDAY - THURSDAY	SATURDAY
LOBBY 9AM - 5PM	LOBBY 9AM - 12PM
DRIVE UP 7:30AM - 5:30PM	DRIVE UP 7:30AM - 12:30PM
Open FRIDAYS til 6PM	

CLINTON 1702 North 2nd St • 563-243-6320

MONDAY - THURSDAY	SATURDAY
LOBBY 9AM - 5PM	LOBBY 9AM - 12PM
DRIVE UP 7:30AM - 5:30PM	DRIVE UP 7:30AM - 12:30PM
Open FRIDAYS til 6PM	

DAVENPORT 1515 West 53rd St • 563-355-0152

MONDAY - FRIDAY	SATURDAY
LOBBY 9AM - 5:30PM	LOBBY 9AM - 12PM
DRIVE UP 9AM - 6PM	DRIVE UP 9AM - 12PM

DAVENPORT 1710 West 3rd St • 563-355-0152

MONDAY - FRIDAY	SATURDAY
LOBBY 9AM - 5:30PM	LOBBY 9AM - 12PM
DRIVE UP 9AM - 6PM	DRIVE UP 9AM - 12PM

LeCLAIRE 949 Mississippi View Ct • 563-355-0152

MONDAY - THURSDAY	SATURDAY
LOBBY 9AM - 5PM	LOBBY 9AM - 12PM
DRIVE UP 9AM - 5:30PM	DRIVE UP 9AM - 12PM
FRIDAYS	
LOBBY 9AM - 6PM	
DRIVE UP 7:30AM - 6PM	

MOLINE 3005 7th St • 309-764-3627

MONDAY - FRIDAY	SATURDAY
LOBBY 9AM - 5:30PM	LOBBY 9AM - 12PM
DRIVE UP 9AM - 6PM	DRIVE UP 9AM - 12PM

MUSCATINE 2419 Park Ave • 563-263-1470

MONDAY - THURSDAY	SATURDAY
LOBBY 9AM - 5:30PM	LOBBY 9AM - 1PM
DRIVE UP 9AM - 6PM	DRIVE UP 9AM - 1PM
Open FRIDAYS at 8AM	



Banking beyond the building



www.ascentra.org
563-355-0152 • 800-426-5241



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ONLINE ACCOUNT ACCESS

You can access your account 24 hours a day, 7 days a week at www.ascentra.org.

- Check your balances (all accounts)
- Transfer funds
- View cleared checks
- Download account information into Microsoft Money® or Quicken®
- Apply for loans online
- Calculate payments
- Make payments

ONLINE BILL PAYMENT

Use our Online Account Access Bill Payment system and you can have unlimited transactions with up to 250 merchants.

- Account to account transfer, including accounts at another financial institution
- Receive e-Mail notifications of important Bill Payment events
- Pay a new payee immediately
- Download information into Microsoft Money® or Quicken®

For Issues with Bill Payment Service Call:

1-866-922-7194

Mon thru Fri – 6am to 10pm Central Time

Sat – 7am to 4pm Central Time

Sun – Closed

MY MONEY APPLICATION

We are now on Facebook! The MyMoney Application brings online banking to Facebook users in a convenient and safe way.

Allowing you to view your

- Ascentra Credit Union balances
- Transaction history
- Transfer funds



MOBILE BANKING

If you have a web-enabled mobile phone and a data plan, you can enjoy the convenience of Mobile Banking. Enroll in Online Account Access first, then use the same password to access your accounts on your mobile device at ascentra.mobi (“www” normally isn’t needed).

- Make transfers
- View balances

e-STATEMENTS

Sign up to receive a monthly e-Statement instead of a printed statement and enjoy these benefits:

- Statements arrive faster than normal mail delivery. An e-Mail notification is sent when your e-Statement is ready in Online Account Access.
- Save resources and space
- 24/7 access to up to 3 years of your statement history

e-MAIL NOTIFICATIONS

Sign up to receive custom account updates delivered to the inbox of your computer or mobile device through e-Lerts.

- Balance total
- Loan payments due
- Checks cleared
- Deposit total
- Withdrawal total
- IRA total
- Overdraft Transfers
- Additional options available

Enroll by logging in to Online Account Access and Select Access Accounts.



MORTGAGE SERVICES

Apply online for your mortgage
www.ascentra.mortgagewebcenter.com

- Apply now in as little as 20 minutes.
- Sign up for Rate Watch and receive rate updates via e-Mail
- An Account Officer will follow up to answer your questions after you complete the application.



SARA 24-HOUR TELESERVICE

This confidential service lets you take care of many common credit union transactions instantly, accurately, and conveniently from any touch-tone telephone. Our voice-activated system will allow for telephone transfers and inquiries on accounts with a secure password. You may also access our rate line through this service.

Sign up today by calling (563) 355-0152 or (800) 426-5241, ext. 0

TRANSACTION CODES FOR SARA

ACCOUNT INFORMATION

- | | |
|---|--------------------------------------|
| 1 | Check your account balances |
| 2 | Verify a check has cleared |
| 3 | Check your last checking withdrawals |
| 4 | Check your last checking deposits |
| 5 | Check history on your accounts |
| 6 | Transfer money between accounts |
| 7 | Withdraw funds by check |